



Chandler • Arizona
Where Values Make The Difference

CityScope

a community newsletter for the residents of Chandler

April - May 2016
www.chandleraz.gov



Reminders ...

Chandler's Water Conservation Division offers everything from advice on water-saving fixtures, to tips on installing a water-efficient landscape. Visit chandleraz.gov/water for more information.

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Connecting with the City of Chandler is as easy as a click on your smartphone! The City has a free mobile phone app that allows residents with smartphones to communicate directly with staff to resolve issues in the City and your neighborhood.

You can point, click and send photos of graffiti, weeds, abandoned shopping carts and other code violations.

And that's not the only way you can communicate, visit chandleraz.gov and discover all of the social media tools available to reach out and connect with your City.

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City offices will be closed: **Monday, May 30, 2016**, for the **Memorial Day** holiday. Trash and recycling collection will not be affected.

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Follow us on Twitter at:
www.twitter.com/cityofchandler

Or on Facebook at:
www.facebook.com/cityofchandleraz

Top three reasons to go paperless

Did you know that Chandler utility customers can elect paperless e-billing? Simply go to chandleraz.gov/utilitybill and access the online Utility Bill Payment system. You must register using your account and customer number to initially log into your account. Once you are logged in, you can update your Electronic Billing Status to activate e-billing.

1. Think GREEN!

Not only will you improve the environment and reduce paper waste, you can save a little green each month by saving a stamp and paying online, too!

2. No Waiting

You don't have to wait for your statement to arrive in your mailbox, or risk that it might get lost in the mail. Once you're notified that your bill is ready, you can access your information immediately.

3. De-Clutter

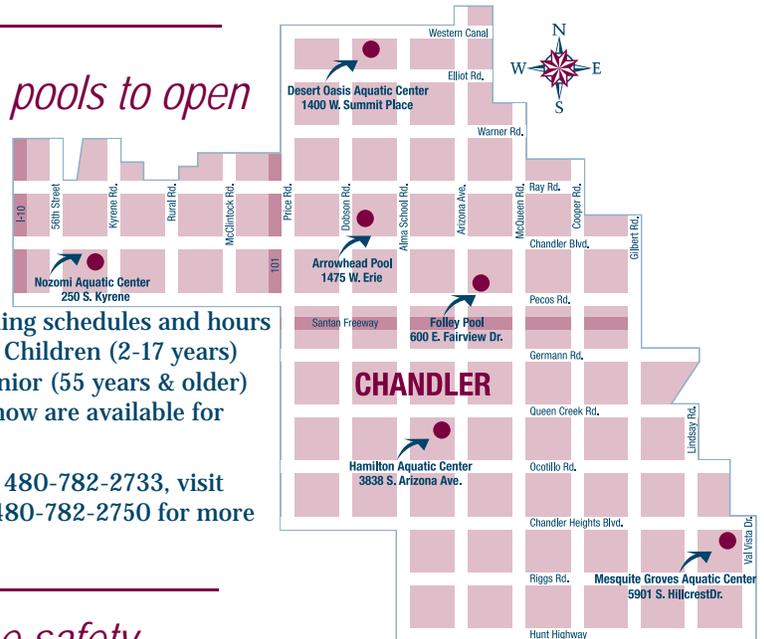
Who wants stacks of papers that need to be filed, stored and eventually shredded? Electronic bills mean you can access up to a year of past statements at the click of a mouse.

As weather heats up, pools to open

Chandler has six pools and aquatic centers opening in May! And Mesquite Groves Aquatic Center already opened for the season on March 5 and has daily operational hours. Visit chandleraz.gov/aquatics for opening schedules and hours of operation. Admission fees are: Children (2-17 years) \$1; Adult (18-54 years) \$2.25; Senior (55 years & older) \$1.25; Punch and season passes now are available for purchase online!

Call the Pool Information Line 480-782-2733, visit chandleraz.gov/aquatics, or call 480-782-2750 for more information.

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The latest buzz on bee safety

To prevent bees from settling in your house or yard, keep all holes and openings in trees or outside walls covered. Cover the hole of water meter boxes with a rock and check it regularly. Remove any trash or debris that might serve as a shelter for bees, such as overturned clay pots.

The Chandler Fire, Health and Medical Department advises residents to leave the bees alone, and they'll leave you alone. Bees are sensitive to noise, such as power equipment and barking dogs, and may attack pets or people in the area. Generally, a swarm of bees will only stay in a location for an average of 24 hours. Take the necessary precautions to prevent disturbing them, and contact a bee exterminator if they appear to be staying longer.

If bees have made their home in the City-owned water meter, City-owned water valve boxes or around a fire hydrant, the City will take responsibility for their removal. This is the only instance in which the City will remove bees on private property. To determine if the City should be involved, contact Water Distribution at 480-782-3706.

Bees must be taken seriously. Stings can be life threatening. If you or a family member have been stung, immediately contact Poison Control at 1-800-222-1222 to determine whether the sting can be managed at home or needs medical attention.

Maintain your lawns & alleyways

With the changing of the seasons, many types of vegetation are growing quickly in lawns, alleyways and empty lots in neighborhoods all over the City. That means Chandler residents and property owners need to be ready to clean up areas that they are responsible for maintaining.

A Chandler ordinance states that property owners or persons in control of any private premises are responsible for maintaining their entire premises, ensuring it is free from weeds, overheight grass and uncontrolled vegetation. This includes any abutting right-of-way up to the curb or street (or the edge of the pavement where curbs are not present). Owners also are responsible for maintenance to the center of their alleys. These areas should be free of any and all weeds and grass in excess of six inches in height, and any litter, trash or debris.

Also, keep in mind that landscaping should not obstruct public rights-of-way, including streets, sidewalks, signs, fire hydrants and traffic signals. Trees and shrubs should be trimmed back to avoid these situations. To report a violation or obtain more information, go to chandlercode.com, use Public Stuff, the City's mobile phone app, or call 480-782-4320.

May calendar highlights

- 1 Chandler Symphony, Center for the Arts, 480-782-2680
- 6 Battle of the Bands, Community Center, 480-782-2746
- 6, 13, 20 CinePark: May Movie Series, Tumbleweed Park, 480-782-2735
- 7 Vision Kidz Workshop, Vision Gallery, 480-782-2695
- 12, 26 City Council Meeting, Council Chambers, 480-782-2180
- 14 Therapeutic Recreation Fashion Show, Center for the Arts, 480-782-2709
- 20 Downtown Art Walk, Downtown Chandler, 480-855-3539
- 30 Memorial Day Holiday, City offices closed

Cinco de Mayo event cancelled:

Organizers have cancelled the 2016 Cinco de Mayo Festival and Chihuahua Races. For more information, call 480-310-2018.

Call the Special Events Hotline at 480-782-2735, or go to chandleraz.gov for event information.

Earth Day is April 22! Remember these helpful tips as you start your spring cleaning

Earth Day is April 22, but residents should think about protecting our environment every day. With the changing weather, many residents are taking time to clean their homes, garages, sheds and yards. The City provides many safe and convenient ways to dispose of items properly.

- For green cleaning tips to clean your home, visit chandleraz.gov/recycle

- Leftover paint, pesticides, oil, antifreeze, pool chemicals and other household chemicals should be disposed of properly. DO NOT place these items down the drain, in the street, alley or in your recycling or trash can. Residents may schedule an appointment to bring these items to the Household Hazardous Collection Center by calling 480-782-3510.

- If you have items that are too large to fit in a curbside or alley trash container, you may need a bulk materials pickup. Residents paying for City-provided solid waste services can receive one free curbside bulk pick up every six weeks. Call 480-782-3510 to schedule your collection.

- The Recycling-Solid Waste Collection Center, located at 955 East Queen Creek Road, is available to residents paying for City-provided solid waste services. The Center is open Thursday through Monday from 8 a.m. to 4 p.m. for large items, including yard waste. Residents must self-haul and unload the material. Disposal charges apply to some items. Please contact Solid Waste Services for details.

- Businesses, County island residents and residents living in multi-family housing may only use the Recycling-Solid Waste Collection Center for recycling. Recyclables also can be deposited at 16 drop-off recycling sites throughout the City. Visit chandleraz.gov/recycle for a map of locations and materials accepted at each site.

If you have any questions about recycling or trash service, please call Solid Waste Services at 480-782-3510 or visit chandleraz.gov/recycle.

Residents with smartphones or tablets can use the "My Waste" app as a way to get information and set reminders on recycling and trash collection. The search feature will tell you if the item is recyclable or how to dispose of the material.

The award-winning *CityScope* newsletter is published monthly by the City of Chandler Communications & Public Affairs Department. 175 S. Arizona Ave. • Chandler, AZ 85225
Editor: Jennifer Honea • 480-782-2398

Your City officials want input on how to build a better community. Visit chandleraz.gov and submit your comments on the "Contact Us" link.



Tune in to Chandler Channel for live coverage and replays of meetings, bulletin board announcements, original programming and more.

Go to chandleraz.gov for current meeting information.

In accordance with the Americans with Disabilities Act, this publication can be made available in an alternative format, if requested. It can also be made available in Spanish.

Si desea esta información en español, por favor llame al teléfono 480-782-2000.



Chandler City Council -- Front row, from left: Vice Mayor Jack Sellers, Mayor Jay Tibshraeny and Councilmember Rick Heumann. Back row, from left: Councilmember Nora Ellen, Councilmember Kevin Hartke, Councilmember Terry Roe and Councilmember René Lopez.

The Mayor & Council can be contacted at 480-782-2200.