

Community and Organizational Profile

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Community Profile and Demographics



Chandler is a special community that continues to be the place of choice for families and businesses alike. The City's impressive profile contained herein outlines a place of outstanding residents doing amazing things.



Fiscal Strength and

Low-Cost Services

CHANDLER CITY HALL

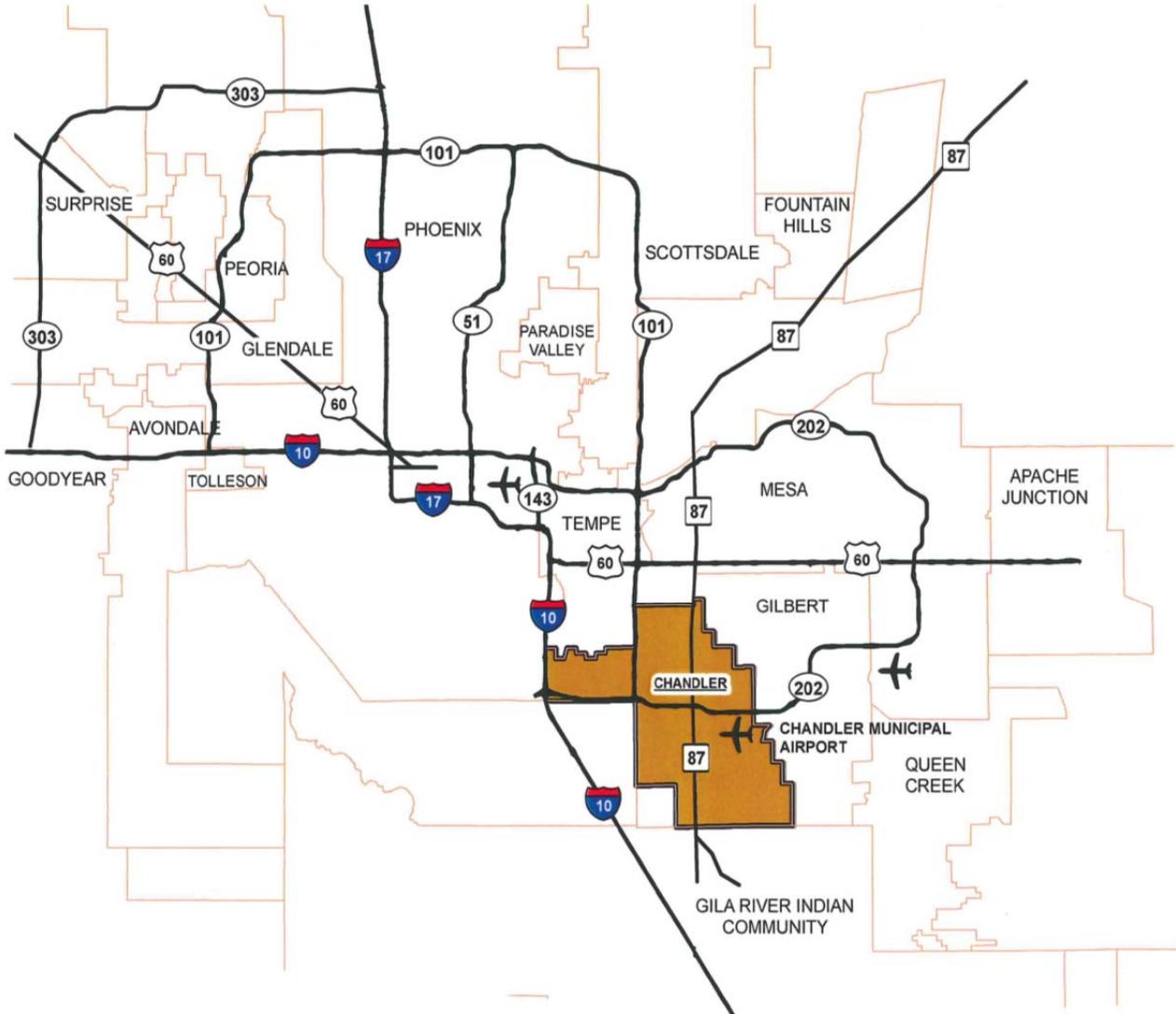


Chandler + Arizona
Where Values Make The Difference

The City of Chandler Logo

The City's logo is a thoughtful representation of the community - combining Chandler's rich agricultural heritage with today's high-tech industrial base. The overall capital "C" design incorporates the City's past through agricultural fields at its bottom. The City's promising future is detailed with the outline of high technology buildings set against a backdrop of the San Tan Mountains. The City incorporated the phrase, "Chandler, Arizona, Where Values Make the Difference," just below the logo to emphasize its commitment to the citizens of the community.

Chandler, Arizona and Neighboring Communities Map



— EXISTING FREEWAYS AS NOTED



GOVERNMENT FINANCE OFFICERS ASSOCIATION

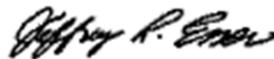
*Distinguished
Budget Presentation
Award*

PRESENTED TO

**City of Chandler
Arizona**

For the Fiscal Year Beginning

July 1, 2015



Executive Director

For the 28th consecutive year, the Government Finance Officers Association of the United States and Canada (GFOA) presented an award of Distinguished Budget Presentation to the City of Chandler for its annual budget for the fiscal year beginning July 1, 2015.

In order to receive this award, a governmental unit must publish a budget document that meets program criteria as a policy document, as an operations guide, as a financial plan, and as a communications device.

The award is valid for a period of one year only. We believe our current budget continues to conform to program requirements, and we are submitting it to GFOA for consideration for another award.

Mission Statement

We are committed to serve Chandler's citizens through teamwork, understanding, and dedication in a professional and responsive manner



Vision & Values

Our vision is to make Chandler a world-class city by delivering outstanding public services, creating a unique community, and ensuring an exceptional quality of life.

Our values define how we treat each other and our customers. They guide us in creating a sound and supportive work culture and work systems at all levels of the organization. Excellence is the responsibility of everyone at the City of Chandler. We lead by our core values in constant pursuit of excellence:

Commitment

Communication

Diversity

Innovation

Integrity

Personal Responsibility

Respect

Teamwork

In Chandler, **VALUES** make the difference.

City Officials

Jay Tibshraeny, Mayor



Mayor Jay Tibshraeny began his unprecedented 7th term as Chandler's Mayor in January 2015, after returning to the Mayor's Office in January 2011, and serving eight years in the Arizona State Senate from 2003-2011. He originally served as a member of the City Council from 1986 to 2002 as Councilmember, Vice Mayor and as Mayor. He was first elected Chandler Mayor in 1994, and served in that capacity for four consecutive terms through 2002. A native of Chandler, he has a lifetime of public service in the East Valley. He serves on the following Professional & Civic Organizations: Boys and Girls Club of the East Valley Emeritus Board; Chandler/Gilbert Association for Retarded Citizens Advisory Board; Child Crisis Center Advisory Board; and Chandler Chamber of Commerce Ex-Officio Board member. His current regional assignments include Maricopa Association of Governments (MAG) Regional Council, Greater Phoenix Economic Council Board of Directors (GPEC), League of Arizona Cities and Towns Executive Committee, Vice President; and East Valley Partnership (EVP) Ex-Officio Board

member. Since returning to the Mayor's Office in 2011, Mayor Tibshraeny has received a number of awards for his work at the local and regional level. In 2015, he received the Teal and Silver Community Leader Award from Chandler-Gilbert Community College, and the Outstanding Public Official Award from the Arizona Parks and Recreation Association. In 2014, he received the Maricopa Association of Governments Desert Peak Regional Excellence Award and the Chandler Chamber of Commerce Community Cup award. In 2013 Mayor Tibshraeny received the prestigious American City and County Magazine Municipal Leader of the Year Award as well as the Greater Phoenix Economic Council Outstanding Regional Contribution Award. In 2012 he received the Dwight Patterson Lifetime Achievement Award from the EVP. Locally, some of his past professional & civic organizations include: Chandler Historical Society; Chandler Museum Advisory Board (2007-2011), Board Chairman (2008-2011); Improving Chandler Area Neighborhoods (ICAN) Site Advisory Committee; Chairman of the Chandler Citizen's Oversight Committee, General Plan Update (2007 - 2008); Chairman of the Chandler Mayor's Blue Ribbon Panel on Boards & Commissions Appointments (2005); Chandler Public Safety Personnel Retirement System Board (1994 - 2002); and Chandler Volunteer Fireman Pension Board (1994 - 2002). During his tenure in the State Senate he served on a number of committees as a member of the National Conference of State Legislatures: Labor and Economic Development (2005-2006); Transportation (2007-2008); Redistricting and Elections (2009-2010); and Legislative Effectiveness. As a member of the America Legislative Exchange Council he served on: Civil Justice Task Force (2003-2004); and Tax and Fiscal Police Task Force (2005-2010). On the Regional and National level he has served on: Greater Phoenix Economic Council Board of Directors (2002); Greater Phoenix Economic Council Executive Committee (2002); MAG Secretary/Treasurer (2000 - 2002); MAG Executive Committee (1997 - 2002); Arizona League of Cities and Towns Executive Committee (2000 - 2002); National League of Cities Transportation Infrastructure & Services Policy Committee (1986 - 2002); Greater Phoenix Black Chamber of Commerce Advisory Council (1999 - 2002); Williams Air Force Base Redevelopment Partnership (1994 - 2002); Regional Public Transportation Authority (Past Chairman) (1994 - 2002); and Arizona Municipal Water Users Association (Past Chairman) (1994 - 2002). Mayor Tibshraeny is a small businessman and home builder. He completed 12 years in the Chandler Public School System and holds a bachelor's degree in Accounting from Arizona State University. He and his wife Karen have one daughter, Lauren.

City Officials

Jack Sellers, Vice Mayor



Vice Mayor Jack Sellers has lived in Chandler since 1994. He began his tenure on the City Council in January 2009. He is the former facilities manager for the General Motors Desert Proving Ground in Mesa. In February 2014, Jack was appointed by Governor Jan Brewer to a six-year term on the Arizona State Transportation Board. During his time here in Chandler, Jack has been active in the community and in the region with a strong interest in economic development and transportation issues. He served as a member and chair of the Chandler Transportation Commission and chaired the Chandler Transportation Bond Committee. He also served on the Airport Noise Compatibility Study Advisory Committee, represents Chandler on the Maricopa Association of Governments (MAG) Economic Development Committee, chairs the MAG Transportation Policy Committee and is a member of the MAG Regional Council. He has also been very active with the Greater Phoenix Economic Council serving on the International Leadership Committee and as a board member and executive committee member. With the East Valley Partnership, he is a member of the board, serves on the

Economic Development and Government Relations Committees, and chairs the Transportation Committee. Jack is a member of the Chandler Chamber of Commerce and participates on the Public Policy Committee. He also served as a board member and chair of the Mesa Chamber of Commerce — having been named Business Leader of the Year in 2004. Vice Mayor Sellers is a member of Arizona Town Hall and has served as a board member and participated in four Town Halls, twice as a Delegate and twice as a Panel Leader. He is also a member of the Arizona Mexico Commission where he serves on the Transportation Committee. He has been High School Booster Club President, Elementary School Parent-Teacher Organization (PTO) President, Little League coach, Homeowners Association President and a member of the Maricopa Community College Commission on Excellence in Education. He has a bachelor's degree in Engineering from New Mexico State University. Jack has three grown children and eight grandchildren.

Nora Ellen, Councilmember

Councilmember Nora Ellen has been a resident of Chandler since 2002 and has lived in the Southeast Valley since 1990. She began her tenure on the City Council in January 2013. She is a real estate investor and full-time multi-million dollar producer at Keller Williams Realty East Valley. Councilmember Ellen initiated the City's Operation Welcome Home program, which recognizes the dedication and service of military members in our community. Councilmember Ellen has served as a Commissioner on the City's Neighborhood Advisory Committee and was appointed on Mayor Tibshraeny's Four Corner Retail Committee. She currently is the ex-officio member of the Chandler Airport Commission and serves on the Chandler Chamber Board of Directors, Public Policy Committee. She is also on the Board of Directors of the Pregnancy Care Center of Chandler to help women in crisis. In addition, she serves on the Realtor Association's Government Affairs Committee and the Finance Committee for Keller Williams Realty East Valley. She has a lifetime of volunteer service and leadership positions through children's clubs, the Kyrene School Curriculum Task Force, PTO, Christian Services Association, women's sports, homeless counseling, youth mentoring, fundraising and music teams. She has also assisted in elderly care, orphanage support, the Care 7 Crisis Response Team, Hope for Mexico and has served as a Trustee in her local church. Councilmember Ellen has a son and daughter-in-law, State Representative J.D. Mesnard and Holly Mesnard, and daughter and son-in-law, Juel and Aaron Perry, and one grandchild, Liana.



City Officials

Kevin Hartke, Councilmember



Councilmember Kevin Hartke has lived in Chandler since 1985. Although he began his tenure on City Council in January of 2011, he also served for a year as an interim Councilmember in 2008. He continues to serve as Lead Pastor at Trinity Christian Fellowship in Chandler where he has worked since 1985. Kevin has a bachelor's degree in biochemistry from University of Missouri, Columbia; and a master's degree in Theology with Fuller Theological Seminary. Kevin is involved extensively in the state and Chandler community. He currently serves regionally as the Chairman of the Continuum of Care Regional Committee on Homelessness for the Maricopa Association of Governments (MAG), as the Vice-Chair on the MAG Human Services & Community Initiatives Committee, as a Board Member of the Regional Public Transportation Authority (RPTA) and the Congressional District 5 Committee on Faith and Neighborhoods. Kevin is also the statewide director of a nonprofit organization, For Our City, which is a collaborative effort of government, business, nonprofit and faith leaders gathered to find solutions for needs in a community. Kevin is a Flinn-Brown Fellow. In Chandler, Kevin volunteers with several organizations. He is the director of For Our City-Chandler, serves on the board of the Desert Cancer Foundation of Arizona (DCFA), helps with American Cancer Society, and serves as a member of the Public Policy Committee at the Chandler Chamber of Commerce and the Downtown Chandler Community Partnership (DCCP). He is a literacy advocate and reads weekly to 5th and 6th graders at Galveston Elementary School with BookPALS. In the City of Chandler, his past service had included being a commissioner on the Planning and Zoning Commission, chairman of the Human Relations Commission, chairman of the 2010 Complete Count Committee, member of a previous Charter Revision Committee, and an ex-official member of Chandler Airport Commission. He also has served on the executive board of the Chandler Coalition On Youth Substance Abuse (CCYSA), coached soccer for the YMCA, organized citywide community volunteer efforts, and helped organize and lead Chandler's first traditional neighborhood association, Arrowhead Meadows. Kevin has been married to Lynne for more than 30 years. They have four children: Nathan, Aleah, Katelyn and Zachary and two grandchildren, Micah and Madelynn.

Rick Heumann, Councilmember

Councilmember Rick Heumann moved to Chandler in 1982. He began his tenure on the City Council in January 2009. For more than two decades, Rick has worked as a sales manager for CMA, a manufacturer's representative group supporting companies in the gift and home furnishings industry throughout the western United States. Rick serves regionally as the President for the Arizona Municipal Waters Users Association and as a Board Member of Metro Light Rail. He has been heavily involved in neighborhood issues throughout Chandler over the past 15 years and has served as Board President with two different Homeowners Associations. He is a board member with the Desert Cancer Foundation and serves as an ex-officio board member of the Downtown Chandler Community Partnership. He is also a member of the Chandler Chamber of Commerce, serving on its public policy committee, and is a member of the Chandler Historical Society. Rick served as Treasurer and Vice-Chair for OASIS – a Phoenix-based trade organization from 1995-2004. He has an extensive history of service to the City of Chandler as a member of the Chandler Parks and Recreation Commission and as a member, Vice-Chair, and Chair, of the Planning and Zoning Commission. He co-chaired the 2007 Chandler City Bond Election Committee and chaired the 1999 Transportation Bond Election Committee. He has been a member of Chandler's Community Emergency Response Team (CERT) team since 2002 and chairs the Chandler Education Coalition partnership committee, a group he established in 2011 to explore educational issues and opportunities from a community-wide perspective. The coalition led the first annual Science and Technology Festival in February 2012. Rick has a bachelor's degree in Marketing from Arizona State University. Rick and Julie have been married 31 years and have a daughter, Kristin, a recent doctoral graduate and assistant professor at Colorado Mesa University.



City Officials

René Lopez, Councilmember



Councilmember René Lopez has lived and worked in Chandler for more than seven years. He began his first term on the Chandler City Council in January of 2015. He is a third generation Arizona native, born and raised in the East Valley. René graduated from the University of Arizona with a bachelor's degree in Nuclear Engineering, with a minor in Direct Energy Conversion. René is also a third generation U.S. Navy seaman. He served as a Naval Officer aboard submarines, honorably separating from the Navy in 2000 as a Lieutenant, with more than four years of service. After more than a decade of traveling and moving with the U.S. Navy and as a Project Manager, he has finally moved back home. René has an extensive career in Project Management, with more than 14 years of experience working in Telecommunications, Energy, and currently in Information Technology. He currently serves as an advisor on Congressman Matt Salmon's Hispanic Community Affairs Advisory Council. He previously served two years as a board member on the City's Parks and Recreation Board. René has been married to Jessica for 18 years. They have two children: Brianna and Andrew.

Terry Roe, Councilmember

Councilmember Terry Roe became a resident of the Southeast Valley in 1965 and moved his family to Chandler in 1988. He began his first term on the City Council in January 2015. In the late 1970s, he was the managing photographer of the Williams Air Force Base photo lab after which he took a position as the sales manager for a local wholesale photofinishing company. Today, Terry owns and operates a small photography and video production business in Chandler. In 1987, he completed the Phoenix Regional Police Academy and began a 20-year career with the Mesa Police Department. While serving as a police sergeant Terry worked in the DARE unit, robbery detail, The Center against Family Violence, and the auto theft and burglary Units. He was a two-term board member on the Mesa Police Benevolent Fund and served for more than two years on the Chandler Police Complaints and Use of Force Citizen's Review Panel. In 1999, Terry was appointed by Governor Jane Hull to the Arizona Parent's Commission on Drug Education and Prevention, serving two terms on the Commission. He has an extensive history of volunteer and leadership service in the community. He is the past president and continuing member of the Chandler Kiwanis Club and currently serves on the Salvation Army Chandler Corps Advisory Board. Terry attended Mesa Community College and studied business administration and management at the University of Phoenix. In 1981, he married Cheryl, his Gilbert High School Sweetheart. They have two children, Paul and Katie, and three wonderful grandchildren.



City Officials

Marsha Reed, City Manager



Marsha joined Team Chandler in April 2013 as Assistant City Manager, where she oversaw the day-to-day operations of the City of Chandler. She was appointed City Manager in April 2016. Prior to coming to the City of Chandler, Marsha worked for the City of Lubbock, Texas, for 20 years, serving in many capacities in public works and the last five years as Chief Operating Officer overseeing several large departments. Prior to her work at the City she held several positions at the Lubbock District of the Texas Department of Transportation for 10 years. Marsha is a two-time graduate of Texas Tech University obtaining her bachelor's degree in Civil Engineering in 1988 and her master's degree in Public Administration in 2000. She is a licensed professional engineer in the states of Arizona and Texas. Marsha is a current member of the Arizona City Managers Association. Prior to moving to Arizona, she served in many positions for the South Plains Chapter of the Texas Society of Professional Engineers (TSPE), including President in 2001. She was also heavily involved in the Texas Chapter of the American Public Works

Association (APWA) where she has served in numerous capacities including President of the Texas Chapter in 2004. Marsha has served at the national level for the American Public Works Association, on their awards committee for three years, serving as Chairman in 2010. She also served on the National Nominating Committee in 2012 and served on the Texas Municipal League Board of Directors for two years. Marsha has received several awards in her career including the Top Three Public Works Leader of the Year Award in 1998 by the Texas Chapter of the APWA and Engineer of the Year in 2006, from the South Plains Chapter of TSPE. She is married with four children and one grandchild.



Community and Organizational Profile

Mayor

Jay Tibshraeny

Councilmembers

Jack Sellers
Vice Mayor

Nora Ellen

Kevin Hartke

Rick Heumann

René Lopez

Terry Roe

Management Staff

Marsha Reed
City Manager

Nachie Marquez
Assistant City Manager

Department Heads and Directors

Kay Bigelow
City Attorney

Marla Paddock
City Clerk

R. Michael Traynor
City Magistrate

Matt Burdick
Communications and Public Affairs Director

Barbara Young
Acting Community & Neighborhood Services Director

Brenda Brown
Cultural Affairs Director

Micah Miranda
Director, Economic Development Division

Tom Dwiggin
Fire Chief

Debbie Stapleton
Director, Human Resources Division

Steven Philbrick
Chief Information Technology Officer

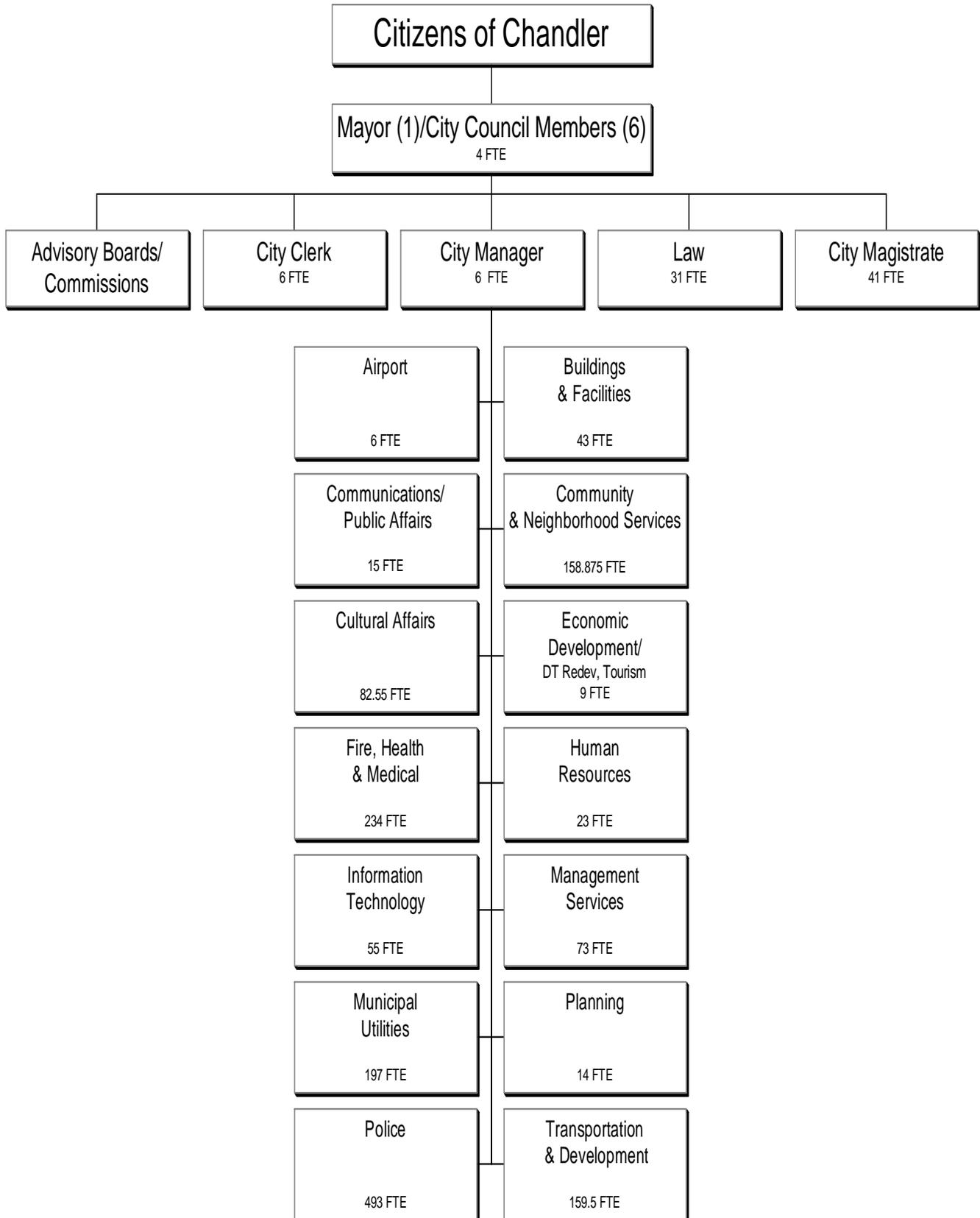
Dawn Lang
Management Services Director

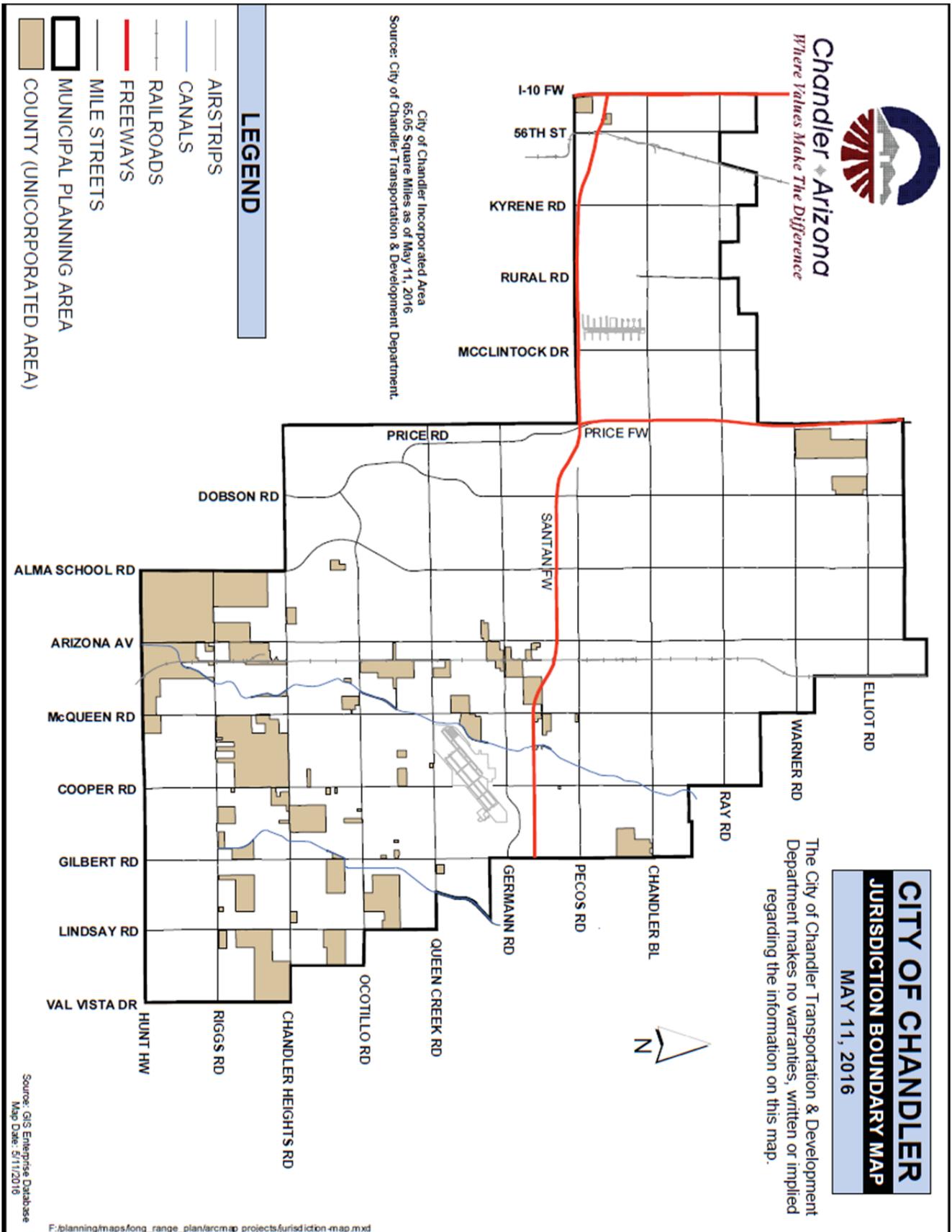
John Knudson
Municipal Utilities Director

Sean Duggan
Chief of Police

R.J. Zeder
Transportation & Development Director

City of Chandler Organizational Chart
With Full Time Equivalency (FTE)







Chandler Community Profile

The City of Chandler is located in the southeastern portion of the Phoenix metropolitan area. Chandler offers excellent quality of life amenities, superior schools, a rapidly expanding healthcare system, and a reputation as a global leader in technology.

Chandler was established in 1912, incorporated on February 17, 1920, and named after Dr. Alexander John Chandler, the first veterinary surgeon for the Territory of Arizona. The charter, which currently governs the City, was adopted on May 25, 1964. Initially nourished by a strong agricultural economy, Chandler is now the fourth largest city in Arizona.

Governance

The Council-Manager form of government governs the City of Chandler. Residents elect the City Councilmembers who in turn appoint the City Manager, City Clerk, City Attorney, and the City Magistrate. The City Council consists of a Mayor and six Councilmembers. The Mayor and Councilmembers each serve four-year terms and are limited to two consecutive terms in office. The Council is responsible for setting broad policy and direction while the City Manager is responsible for the day-to-day operations of the City.

Stability of the Economy

Though the economic recession affected the entire Phoenix metropolitan area, Chandler has remained fiscally sound. Conservative spending and expansions by some of Chandler's major employers have made this possible. Location continues to be a major factor in Chandler's relative prosperity, offering many advantages to existing and new business. Interstate 10, which borders Chandler on the west, provides a link to major cities from Florida to California. Easy access to the US-60, Loop 101 and Loop 202 provides seamless connectivity to the rest of the greater Phoenix metropolitan area. In addition, Southern Pacific Railroad provides rail service that serves Chandler businesses.

Phoenix's Sky Harbor International Airport, a major hub for the Southwestern United States, is located just 20 minutes away. Sky Harbor provides routes to major national and international destinations through several major carriers. Chandler Municipal Airport and Stellar Airpark provide aviation services for the community and those outside the area. Chandler Municipal Airport is a convenient alternative for business aviation that also serves as a base for charter, sightseeing excursions, and world-class training institutions.

The Chandler unemployment rate is 4.3%, which is 1.5% lower than the state average. There are many

large office and industrial parks where businesses can acquire existing facilities or construct their own facilities with minimal delay. The City has seen significant speculative office and industrial development in Fiscal Year 2015-16 as vacancy rates have dropped. Retail space exceeds sixteen million square feet and the vacancy rate fell below 10% for the first time in five years in 2015.

Largest Private Sector Employers

Name	Employees
Intel Corporation	11,000
Wells Fargo	4,500
Bank of America	3,800
Verizon Wireless	2,400
Chandler Regional Hospital	2,100
PayPal	1,750
Orbital ATK	1,650
Microchip Technology	1,625
NXP Semiconductors	1,400
Bashas' Distribution Center / Corp HQ	1,100
Education Management Corp. (EDMC)	1,100
General Motors	1,000
Avnet	1,000
Infusionsoft	700
Toyota Financial Services	650

Housing Market

The City of Chandler offers residents a wide range of quality and affordable housing, such as single-family standard and custom-built homes, multi-family apartments, townhomes, and condominiums. The City's housing standards ensure that new residential developments achieve diversity relative to lot size, subdivision layout, and architecture. In addition, multiple urban housing developments have completed recently, with more on the horizon.

Recreational Activities

Chandler has multiple recreation centers, a senior center, and 65 public parks. The public parks contain a variety of facilities including soccer, baseball, and softball fields. Courts for tennis, basketball, racquetball, pickleball, and sand volleyball are also included along with walking trails, picnic pavilions, and playgrounds. Chandler has four dog parks, providing dog owners with a place to exercise their dogs. The City's skate park, located at Snedigar Sportsplex, is a favorite for many local in-line skaters and skateboarders. Chandler's Desert Breeze Park has a water play area for children, a lake for fishing, Hummingbird Habitat, and an outdoor skills area. Located within Tumbleweed Park, Playtopia is a playground (2.5

Community and Organizational Profile

acres) based on Chandler’s heritage and is an ideal place for endless imaginative play. Tumbleweed Park also boasts a 62,000 square foot recreation center that offers a dynamic environment for fitness, recreational, and social activities including racquetball courts, a game room, art and ceramic studios, and multiple lounges. Veterans Oasis Park covers 113 acres of both lush wetland and arid habitat, offering 4½ miles of trails and numerous wildlife viewing areas. It is also home to the Environmental Education Center, which offers a variety of nature-oriented activities and programs. The Chandler Bike Park is located within Espee Park and provides the local bike community a place to safely practice their freestyle bike skills.



The Chandler Museum is the community’s principal resource to explore its history and culture. Located at the historic McCullough-Price House, the Museum offers rotating exhibits, family programs, and a research archive. The Chandler Museum also operates Tumbleweed Ranch, a 14-acre outdoor agriculture learning environment located in Tumbleweed Park. The ranch is the focus of the Museum’s school field trip education programs and features three historic buildings, antique farm equipment, and agriculture demonstration fields. Tumbleweed Ranch is also the location for the Museum’s signature special event, the Chandler Chuck Wagon Cook-off.

The golf enthusiast will enjoy playing at Bear Creek Golf Complex, Crowne Plaza San Marcos Golf Resort, or the Ocotillo Golf Resort. These are just a few of the exceptional golf courses found within Chandler. Six aquatic facilities feature lap pools, water slides, and zero-depth pools.

Chandler’s Senior Center is the place for friends to gather for games, crafts, music, or just a chat. The Senior Center also sponsors sightseeing trips.

The Chandler Public Libraries are community gathering spots where users of all ages enjoy a welcoming atmosphere and resources that encourage and support the love of reading and learning. With four library locations in all geographic areas of the community, users have access to 275 public computers, a robust wireless network at each facility, early literacy interactive spaces, and meeting

rooms. With a collection of over 400,000 items, cardholders can find popular and current titles or explore topics of personal interest in a variety of formats including print, audiobook, CD music, DVDs, eBooks, eAudiobooks, and many digital/downloadable formats. Chandler Public Library provides a wide range of programming opportunities for every age including traditional story times and a summer reading program that promotes the development of early literacy skills; Science Technology, Engineering, Arts, and Mathematics (STEAM), and coding classes that encourage the exploration of experiences with technology, job/career counseling, and English tutoring for adults. The library also offers many online classes for adults from health and wellness to computer programming and GED test preparation. Volunteers are an integral part of library operations and programming with over 285 active adult and teen volunteers.

Chandler is located close to many professional and college sporting teams and events:

- | |
|--|
| <p style="text-align: center;">Area Sports</p> <ul style="list-style-type: none"> Phoenix Suns NBA Basketball Phoenix Mercury WNBA Basketball Arizona Diamondbacks MLB Baseball Cactus League Spring Training Baseball Arizona Cardinals NFL Football Arizona Rattlers Arena Football Arizona Coyotes NHL Hockey Arizona State University Sports Fiesta Bowl Phoenix International Raceway Turf Paradise Horse Racing Waste Management Phoenix Open |
|--|

Arts and Festivities

The Vision Gallery is a nonprofit fine arts gallery offering rotational exhibitions of artworks by over 350 regional artists. It is located in the downtown district in the City Hall Complex. The Vision Gallery offers Vision Kidz, an arts educational program for children from 6 through 16 years of age, which features art workshops taught by professional artists in a variety of media. The workshops are offered to the community free of charge.

The 1,508-seat Chandler Center for the Arts demonstrates the community’s passion for the arts. The 2016-17 program includes: Get the Led Out, The American Led Zeppelin; Clay Aiken; Julie Madly Deeply; Roots & Boots: Tippen, Raye and Kershaw; Drumline Live; Colin & Brad; Art Garfunkel; Hypnotic Brass Ensemble; Stormy Weather: The Story of Lena Horne starring Mary Wilson of the Supremes; New York Gypsy All Stars; The National Dance

Community and Organizational Profile

Company of Ireland; Letter's Home-Griffin Theatre Company; An Evening with Groucho starring Frank Ferrante; and the ever popular Zoppé Italian Family Circus; as well as excellent community theater productions and children's theater camps. The Center for the Arts also features an exhibition hall for showcasing local and touring art displays.

Chandler has a diverse cultural makeup. Many activities showcase the varied interests of Chandler's citizens.



Chandler Annual Events

Celebration of Unity/	
Multi-Cultural Festival	January
Chandler Science Spectacular	February
Classic Car & Hot Rod Show	February
Ostrich Festival	March
Chandler Jazz Festival	March
Family Easter Celebration	April
Cinco De Mayo Celebration	May
CinePark	May
Fourth of July Celebration	July
Hispanic Heritage Month	September
Chandler Indian Art Market	October
Halloween Spooktacular	October
Chandler Rock the Block Party	November
Chandler Chuck Wagon Cook-off	November
Woofstock	November
Tumbleweed Christmas Tree	
Lighting and Parade of Lights	December

Shopping and Dining

Chandler's thriving opportunities for shopping and dining reflect the variety and excitement of the residents themselves. The worldwide presence of key employers produces a global mindset within the community that supports a variety of restaurants and shopping choices. Chandler provides outstanding opportunities for upscale eateries, as well as traditional favorites.

From urban mixed-use concepts and intimate boutique settings, to Chandler Fashion Center Mall and large power centers, Chandler offers excellent opportunities for retail infrastructure. Availability of space, quality development, accessible freeway systems, and strong demographics continue to

attract sought after, high-end stores and around-the-corner retailers.

The Chandler Fashion Center is an upscale 1.3 million square foot regional mall, which includes a 20-screen theater complex, restaurants, well-known department stores such as Nordstrom, Dillard's, and Macy's, as well as many specialty stores. The affiliated power centers near Chandler Fashion Center are home to several anchor retailers including Costco, DSW, Target, Hobby Lobby, and Lowe's.

Chandler has several large retail centers: Chandler Pavilions; Casa Paloma; Santan Gateway; and Crossroads Towne Center. These centers are anchored by large stores such as Walmart, AJ's Fine Foods, Home Depot, Bed Bath & Beyond, Golfsmith, Sam's Club, Cost Plus, and Harkins Theatres. The centers offer a wide variety of restaurants to suit varied tastes, such as Paradise Bakery, Olive Garden, Grimaldi's, Hon Machi Sushi & Teppanyaki, and Keegan's Grill.

Historic Downtown Chandler, which runs along Arizona Avenue from Chandler Boulevard to Pecos Road, offers locally-owned dining and unique shopping establishments anchored by the Crowne Plaza San Marcos Resort. Award-winning and international choices include Charm Thai Cuisine, Yoli's Café, The Perch Pub & Brewery, 55 Chicago, San Tan Brewing Co., Paletas Betty, The Brickyard, The Ostrich, Serrano's Mexican Restaurant, Vintage 95, La Stalla, Eastwind Sushi, Original Chop Shop, Wimpy's Paradise, Murphy's Law, Bourbon Jack's, and DC Steakhouse. Shops include Sibley's, Saba's, One Wing Boutique, and Cutting Edge Quilting.

Education Facilities

The Chandler Unified School District and the other districts supporting Chandler residents provide primary and secondary education through thirty-eight elementary schools, two kindergarten through eighth, eight junior highs, and eight high schools. The public school system is nationally recognized for excellence in education. A number of private and charter schools are also located within Chandler.

Chandler-Gilbert Community College offers professional, occupational, and continuing education programs. The University of Arizona satellite site located at the Chandler Community Center offers a Master's program through its College of Education, as well as professional development courses. The Arizona State University Center for Technology and Innovation located in Downtown Chandler focuses on high-tech engineering, with approximately 1,000 students at full capacity.

Demographics*

Incorporated Area – Square Miles

2016	65.049	2008	64.370
2015	64.980	2007	64.200
2014	64.900	2006	63.460
2013	64.840	2005	63.313
2012	64.710	2004	63.186
2011	64.600	2003	61.420
2010	64.400	2002	60.916
2009 rev.	64.400	2001	60.775
2009	64.460	2000	58.600

Climate

Average minimum temperature	57.4°F
Average maximum temperature	86.3°F
Average annual temperature	71.9°F
Average annual precipitation (inches)	9.23

Gender (%)

Male	49.1
Female	50.9

Source: ESRI Business Analyst, 2016

Population

2016 (Census Estimate)	260,828
2015	247,500
2014	244,439
2013 (revised)	242,215
2012	239,538
2011	238,977
2010 (Official U.S. Census) rev.	236,326
2009 ⁽¹⁾	252,488
2008 ⁽¹⁾	250,759
2007 ⁽¹⁾	247,097
2006 ⁽¹⁾	241,910
2005 ⁽¹⁾	238,930
2005 (Interim U.S. Census)	230,845
2004 ⁽¹⁾	224,644
2003 ⁽¹⁾	211,984
2002 ⁽¹⁾	201,263
2001 ⁽¹⁾	189,498

⁽¹⁾ Estimates from 2001 to 2009 were found to be overstated but remain as the official estimates.

Age Composition (%)

0-14 years	21.9
15-24 years	13.4
25-64 years	54.7
65 years	10.0

Source: ESRI Business Analyst, 2016

Racial Composition (%)

Two or more Races	3.8
One Race	96.2
White	73.3
Asian	7.9
Hawaiian & Pacific Islander	0.2
African American	4.7
Native American	1.6
Other	8.5
Hispanic/Latino Ethnicity (of any race) ⁽²⁾	22.7

⁽²⁾ People who identify their origin as Spanish, Hispanic, or Latino may be of any race. Thus, the percent Hispanic should not be added to percentages for racial categories.

Source: ESRI Business Analyst, 2016

Highest Education Attainment (%)

Less than 9 th Grade	3.7
9 th -12 th Grade, No Diploma	4.2
High School Diploma	16.7
GED/Alternative Credential	2.5
Some College	23.8
Associates Degree	9.8
Bachelor Degree	24.2
Graduate Degree	15.1

Source: ESRI Business Analyst, 2016

Household Income 2015 (%)

Less than \$15,000	6.9
\$15,000-\$34,999	14.3
\$35,000-\$49,999	12.0
\$50,000-\$74,999	18.7
\$75,000-\$99,999	15.7
\$100,000-\$149,999	18.6
\$150,000 plus	13.8
Average Household Income	\$89,040
Median Household Income	\$71,467
Average Household (persons)	2.7

Source: ESRI Business Analyst, 2016

Voters (Special Election August 25, 2015)

Registered Voters	131,874
Votes Cast	23,240
Percent Voting	17.62%

Source: City Clerk

* Unless otherwise noted, Fiscal Year 2015-16 figures presented are projected through June 30, 2016.

Economics*

Occupation Composition (%)

Management, Business, and Financial	17.4
Professional	24.6
Sales	12.6
Administrative Support	14.5
Service	16.9
Farming, Forestry, and Fishing	0.2
Construction and Extraction	2.8
Installation, Maintenance, and Repair	3.2
Production	3.8
Transportation and Material Moving	4.0

Source: ESRI Business Analyst, 2016

Taxes

Local Retail Transaction Privilege (TPT) Sales Tax Rate	1.5%
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Property Tax (2016-17) ⁽¹⁾	
Primary Tax Rate	\$0.2900/\$100
Secondary Tax Rate	\$0.8700/\$100
Combined	\$1.1600/\$100
Property Tax (2015-16) ⁽¹⁾	
Primary Tax Levy	\$0.2992/\$100
Secondary Tax Levy	\$0.8800/\$100
Combined	\$1.1792/\$100

⁽¹⁾ Property Tax calculated per \$100 of assessed limited valuation as determined by the Maricopa County Assessor.

Source: Management Services Department

Property Tax Assessed Valuation

	<u>2015</u>	<u>2016</u>
Net Full Cash Value	\$2,895,391,106	\$3,167,080,795
Limited Property Value	\$2,380,457,981	\$2,553,971,787

Source: Maricopa County Assessor

Fiscal Year Average Unemployment Rate (%)

2015-16	4.3
2014-15	4.8
2013-14	5.3
2012-13	5.6
2011-12	6.6
2010-11	7.4
2009-10	7.7
2008-09	5.7
2007-08	2.8
2006-07	2.5
2005-06	3.0
2004-05	3.2
2003-04	3.0
2002-03	3.9
2001-02	4.2
2000-01	2.8

Source: Arizona Labor & Statistics

Building Permits – All Types

	<u>Issued</u>	<u>Value</u>
2015-16 ⁽²⁾	4,000	\$800,000,000
2014-15	6,200	675,000,000
2013-14	3,892	775,222,849
2012-13	3,750	875,000,000
2011-12	5,000	892,000,000
2010-11	4,294	658,977,221
2009-10 (revised)	3,809	375,169,625
2008-09 (revised)	2,090	376,745,879
2007-08 (revised)	5,792	669,812,746
2006-07	6,474	1,223,872,804
2005-06	7,909	1,049,885,000
2004-05	8,951	1,239,000,543
2003-04	11,688	1,109,945,889
2002-03	9,723	931,468,819
2001-02	8,737	875,418,784
2000-01	9,632	1,625,230,334

⁽²⁾ Several services that may have three permits have been combined and are provided with one permit, reducing total number of permits.

Source: Planning Division

* Unless otherwise noted, Fiscal Year 2015-16 figures presented are projected through June 30, 2016.

Community and Organizational Profile

Service Statistics*

Police Protection

	<u>2014-15</u>	<u>2015-16</u>
Employees (full time)	483	489
Sworn	322	324
Civilian	161	165
Crime Index ⁽¹⁾	6,207	5,930
Crime Rate (per 1,000 population) ⁽¹⁾	25.2	23.8
Traffic Accidents ⁽¹⁾	4,228	4,516
Traffic Citations ⁽¹⁾	26,120	23,391
Total Calls for Police Service, est. ⁽¹⁾	141,274	140,591
Avg. Response Time- Priority 1 Calls (all) ⁽¹⁾	6:18	6:15

⁽¹⁾ Figures reported on a calendar year basis.

Fire Protection

	<u>2014-15</u>	<u>2015-16</u>
Stations	10	10
Employees (full-time)	234	234
Sworn	202	202
Civilian	32	32
Fire Calls	360	430
Emergency Calls	16,004	16,796
Other Calls	5,500	5,984
Fire Inspections	3,842	4,960
Fire Investigations	25	24

Streets & Traffic Engineering

	<u>2014-15</u>	<u>2015-16</u>
Street Lane Miles	2,033	2,054
Street Lights	27,700	27,800
Signalized Intersections	218	218

Aviation

	<u>2014-15</u>	<u>2015-16</u>
Based Aircraft	410	401
Air Traffic Operations	225,012	209,965

Residential Solid Waste

	<u>2014-15</u>	<u>2015-16</u>
Customers Served	71,860	73,162
Total Landfill Tonnage:	84,209	81,653
Residential	83,747	81,122
Commercial/City	462	531
Total Recycling Tonnage:	22,442	22,102
Residential Curbside/ Neighborhood	18,510	18,346
Drop-off	800	975
Other Recycling	3,132	2,781

Wastewater

	<u>2014-15</u>	<u>2015-16</u>
Connections	76,492	78,144
Miles of Sanitary Sewers	911.10	917.36
Average Daily Treatment Million Gallons per Day (MGD)	27.7	28.5
Treatment Capacity (MGD)	42	42

Water

	<u>2014-15</u>	<u>2015-16</u>
Potable Connections	80,401	83,089
Miles of Potable Water Lines ⁽²⁾	1,278	1,195.74
Miles of Reclaimed Water Lines ⁽²⁾	132	88.76
Operating Wells	28	28
Daily Pumping Wells Capacity (MGD)	64.4	66.3
Production Treatment Capacity (MGD) ⁽³⁾	72	72

⁽²⁾ Beginning in Fiscal Year 2015-16, City staff is updating the Geographic Information System through a review of over 700 As-builts may reflect a revised figure. The revised figures consist of active and City owned utilities.

⁽³⁾ Chandler Surface Water Treatment Plant (WTP) & San Tan Vista WTP combined.

Source: City Departments

* Unless otherwise noted, Fiscal Year 2015-16 figures presented are projected through June 30, 2016.

Community and Organizational Profile

Service Statistics*

Library

	<u>2014-15</u>	<u>2015-16</u>
Library Materials	506,099	402,000
Annual Circulation ⁽¹⁾	2,163,076	2,086,000
Library Visits	1,181,412	1,143,000
Registered Borrowers ⁽²⁾	333,559	250,000

⁽¹⁾ Circulation includes all materials either checked out or downloaded.

⁽²⁾ Beginning Fiscal Year 2015-16 Registered Borrowers includes only active users.

Vision Gallery

	<u>2014-15</u>	<u>2015-16</u>
Gallery Visits	11,800	9,000
# of KidzArt Workshops	54	54
Participation in KidzArt Workshops	2,100	2,100
# of Special Events and Exhibits	13	13

Municipal Parks

	<u>2014-15</u>	<u>2015-16</u>
Developed Parks	64	65
Developed Acres	1,232.17	1,242.19
Undeveloped Acres	309.22	301.70
Swimming Pools	6	6
Lighted Fields	41	41

Center for the Arts

	<u>2014-15</u>	<u>2015-16</u>
No. of Events and Exhibits	1,116	1,001
Attendance	320,292	350,350
Volunteer Hours	12,780	13,000
Theatres	3	3
Exhibition Areas	2	2

Public Education System⁽³⁾

	<u>2014-15</u>	<u>2015-16</u>
Elementary	37	38
K-8 School	0	2
Junior High	10	8
High School ⁽⁴⁾	7	8
Community College	1	1

⁽³⁾ Arizona State University, The University of Arizona, and other universities offer classes located in Chandler.

⁽⁴⁾ Includes Casteel High School, which services grades 7-12.

Recreation

	<u>2014-15</u>	<u>2015-16</u>
No. of Family Special Events	8	8
No. of Rec. Classes Offered	3,981	4,174
Volunteer Hours	43,658	44,500
Meals Served at Sr. Center	17,094	17,733

Source: City Departments

* Unless otherwise noted, Fiscal Year 2015-16 figures presented are projected through June 30, 2016.

